



WAITING TIME STUDY of INITIAL OB APPOINTMENTS WITH LOCAL PUBLIC OB CLINIC PROVIDERS

RESULTS SUMMARY – October 28-29 2009

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PCC Intake Specialist

The following local OB clinics are providers for PCC. The scenario is a 22-year-old, 8 weeks gestation confirmed at the Kinder Women's Care who has Medicaid. Caller was English-speaking.

OB CLINIC

DAYS TO WAIT FOR APPOINTMENT

CLINICS

PCC

| <u>OB CLINIC</u> | <u>CLINICS</u> | <u>PCC</u> |
|---------------------------------|--|-------------------|
| Columbus Public Health - East | Refers all initial OB patients to PCC. | Not scheduling |
| Doctors Hospital | Not accepting new patients. Refers to PCC. | Not scheduling |
| East Central Health Center | Not accepting new patients. | 26 days |
| Grant OCC | 14 days | 27 days |
| Westside Health Center | Not accepting new patients. | 37 days |
| John Maloney Health Center | Not accepting new patients. | 36 days |
| Mount Carmel St. Ann's Hospital | 21 days | 19 days |
| MC St. Ann's Family Practice | 8 days | Not scheduling |
| Mount Carmel West OB/GYN | 9 days | 28 days |
| Northeast Health Center | Not accepting new patients. | 19 days |
| OhioHealth Wellness on Wheels | 13 days | 19 days |
| OSU East Family Practice | 47 days | 25 days |
| OSU Medical Center OB/GYN | Refers all initial OB patients to PCC. | 26 days |
| OSU Rardin Family Practice | 5 days | 26 days |
| Riverside OB/GYN CC | Refers all initial OB patients to PCC. | 26 days |
| St. Stephen's Health Center | Not accepting new patients. | 28 days |
| Whitehall Family Health | 22 days | 36 days |

CLINICS WAIT TIME AVERAGE: 17 days

PCC WAIT TIME AVERAGE:

27 days